

NOTICE TO PROSPECTIVE BORROWER

We are pleased that you are able to use The Sandie Hea Community Moving Truck for your moving needs. It is available for a 24-hour period which can be extended with permission. Before we can confirm your reservation, you will need to drop off or mail a check for \$25 to hold your reservation. (see below). If we do not have your check and someone else requests the truck, you will be notified and given 24 hours to deliver your reservation fee to us. **No reservation will be secure until we receive the \$25 rental fee,** which will be forfeited if you cancel the reservation within 4 days of your scheduled pick up. Make the \$25 check payable to Sandie Hea and drop off at one of our offices or mail to 8081 Manchester Road, Brentwood, 63144.

Driver(s) must be at least 23 years of age with valid driver's license and insurance card. We will make copies of these items for our files. Bring a **\$100 CHECK at the time you pick up the truck** which is refundable when the truck is returned according to the Truck Return Policy. The \$25 rental fee is applied towards the premium on the \$5 million liability policy that The Sandie Hea Team carries on the truck. Your insurance is not likely to cover an accident that you have with the truck, which is why Sandie Hea carries such a large policy, but you are still responsible for the deductible of \$1000. You will walk around the truck to ascertain all the current damage and initial the attached documents. This truck does **not** belong to RE/MAX Results but is solely owned & operated by TruckinOn, LLC, Sandie Hea, Member.

\$25 fee can be dropped off at one of these locations:

- * 11819 Manchester Road at NE corner of Bopp in Des Peres
- * 4850 Lemay Ferry Road between Butler Hill and Mattis in South County
- * 4700 Hampton Avenue at Murdoch & Sulphur near Hampton Village
- * 8081 Manchester Road at NW corner of Hanley in Brentwood (Physical truck location)

All offices are open and staffed Monday through Friday from 8:30 until 5 p.m. The Brentwood office is open and staffed on the weekend from 9 until 4. If you need use of the truck prior to the office opening, we suggest you check out the truck the afternoon prior if no one else is using it, get the keys and come back the next morning. If you plan to park the truck overnight in your neighborhood, please be sure it doesn't violate any covenants because the ticket received will be your responsibility.

When you bring the truck back in, it will be checked out by someone on Sandie's team in the next 24-48 hours. If anything is missing or damaged, you will get a phone call. If you don't hear anything, all is well and we will shred your \$100 check after 30 days. We hold it in the event of a red-light camera ticket or parking ticket.